

Concession Stand Attendant (General)

Job Description - Concession Stand Attendant (General)

Summary: Part Time Seasonal

A Concessions Attendant is responsible for maintaining operations and assisting customers at the BYA concession stand. This position assists in setting the example and ensuring the highest level of customer experience in concessions and reports to the Concessions Manager. **Starting pay \$10.50 per hour with pay increases assessed each season.**

Basic Function and Responsibilities:

- Ability to provide excellent customer service while working in a very fast-paced environment.
- Serve food and beverages to customers in a very fast-paced environment.
- Proper cash handling including, greet and service customers at the registers, taking orders, and accepting payments, handling cash, debit, and credit cards.
- Replenish foods at serving stations.
- Prepare food such as popcorn, hot dogs, etc.... using standard formulas or following directions.
- Prepare tickets for food, using cash registers, calculators, or adding machines; and accept payment and make change.
- Scrub and clean counters, steam tables, and other equipment, and clean dishes and other equipment.
- Inventory control: Assess inventory and assist in preparing product orders, as necessary.
- Stock and restock items, as necessary.
- Ensure all sanitation procedures are followed relating to all local licensing regulations.

Basic Requirements/Qualifications:

- Must be 16 years of age or older.
- Must utilize excellent customer service skills to enhance the customer experience and meet the needs of customers with a positive attitude.
- Must be able to multi-task and be self-motivated.
- Must be able to communicate clearly and congenially with customers about concession services, and products.
- Possesses cash handling skills.
- Adherence to a uniform policy and grooming standards -must present a neat, appearance.
- Qualified candidate will be a mature, responsible, dependable individual who enjoys working in a fast-paced environment.
- Must be able to lift to 25 lbs.
- Standing, stooping, and bending for long periods of time
- Applicants 18 and older must pass background check.
- Must be willing to work a flexible schedule that includes nights, weekends, holidays, and special events.